

INFORMANT



INFORMANT is a user friendly call accounting software (CAS) developed for the hospitality industry. Our feature-rich and cost effective CAS seamlessly integrates to your property management system for accurate billing to the guest folio.

BENEFITS & USAGE

TRAFFIC ANALYSIS

Identify peak hours & usage during peak times.

STAFF MONITORING

Measure & monitor staff productivity through specific intelligence reporting.

ABUSE/MISUSE DETECTION

Receive notifications of inappropriate telephone use by staff through customizable alarms.

HISTORIC CALL ARCHIVE

Utilize call reporting & searchable archive of historical call data.

CARRIER BILL RECONCILIATION

Perform carrier bill reconciliation in minutes.

COST ALLOCATION

Review organizational call detail reports for staff & departments.

KEY PRODUCT FEATURES

Rate Tables

Directory

Time & Billing Interface

Security

Scalability

Integrates with all leading PBX
Manufacturers