

PARALLAX

PMS Integration



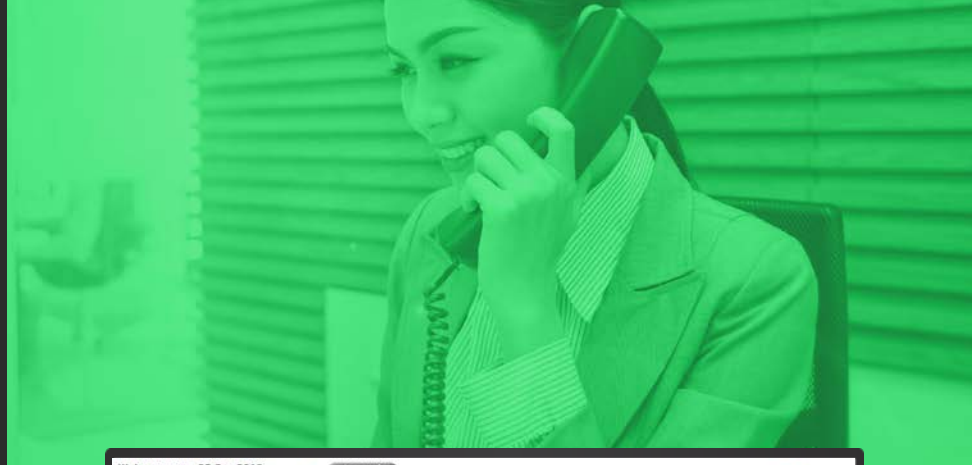
WHAT IS PARALLAX?

Parallax is an interface gateway, which integrates a hotel property management system (PMS) with a telephony system. Parallax is essential for offering Guest Caller ID, Wake-up Calls, Housekeeping Updates, and many more. Parallax is certified and compatible with virtually all PMSs. Parallax provides hospitality functionality for Frequency PBX, Cisco, Avaya, and NEC. Parallax has a comprehensive suite of applications for IP XML display phones. Running on non-proprietary hardware and can be virtualized, reducing equipment and lowering costs.



JOIN MULTI-PROPERTIES WITH MASTER PARALLAX

Master Parallax is your go-to tool for managing multiple Parallax systems. Many chain hotels and multi-property resorts funnel their guest calls to one centralized office. Parallax is an essential tool to search guest information and property location from multiple property management systems – allowing call center representatives the same features to deliver exceptional service as your on-site team. Master Parallax integrates any number of properties from two and up.



KEY FEATURES

- Guest Information/Caller ID
- Secondary Check-in/out
- Set Automated & VIP Wake-up Calls
- Set and Override Do-Not-Disturb
- Room Move
- Room Swap
- 911 Emergency Features
- DID Assignment
- Housekeeping Room Status Updates
- PBX, PMS and VM's Status Indicators
- Housekeeping Status Report
- Check-in/out Report
- Mini-bar Report



THE POSSIBILITIES ARE ENDLESS!

Adding Parallax to your environment allows for seamless connectivity between your systems. Parallax feeds information from your PMS to your telephony system and can also provide third-party software guest information held in the PMS like loyalty information and express check-out via mobile application. Parallax is your required piece of technology to give your guest and staff a seamless experience, no matter what service they are using.

Adding Parallax to your network environment allows for seamless connectivity between your systems. With Parallax, it's possible to integrate with Percipia's Latitude mobile app to look up loyalty information or perform express check-out. Parallax is your required piece of technology to give your guest and staff a seamless technology experience, no matter what service they are using.

FAQ'S

Q: WHICH PROPERTY MANAGEMENT SYSTEMS DO YOU INTERFACE TO?

A: Parallax interfaces to 99% of leading PMSs. If your PMS is not listed on Percipia's Integration Partners page, a new interface will be built for your project, free of charge.

Q: HOW IS PARALLAX INSTALLED?

A: Parallax will reside on your virtual cluster, running on VMware or Hyper V. Cloud options are available.

Q: WHY IS PARALLAX NECESSARY?

A: Parallax is more than an interface between your telephony systems and PMS; Parallax is essential if you require other third-party application ties into your PMS, Parallax's open API will be your go-to for information exchange.

Q: WHICH OPERATING SYSTEM DOES PARALLAX RUN ON?

A: Parallax is Linux based.

A FEW HAPPY CUSTOMERS



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NOBU RYOKAN
MALIBU



Hard Rock
HOTEL & CASINO



PINEHURST
1895
A ClubResort Destination



W
WALDORF
ASTORIA
CHICAGO



STATION CASINOS

SERVER SPECIFICATIONS

Parallax
CPU: 4 cores at 2.8
RAM: 4 GB
HD: 80 GB

Master Parallax
CPU: 4 cores at 2.8
RAM: 8 GB
HD: 160 GB