PERCIPIA

FREQUENCY PBX
Hospitality Telephony

WHAT IS FREQUENCY PBX?

Frequency PBX is an affordable Internet Protocol (IP) phone system designed specifically for the hospitality industry. Unlike other telephony systems, Frequency allows you to select customized packages and enables unified communications between voice services and other network-based applications. Frequency is based on Session Initiation Protocol (SIP) allowing you to choose the equipment best suited for your hotel's profile and budget. For users that want to utilize Frequency PBX for hotel and resorts, Parallax hospitality gateway and Precision voicemail are built-in!

FREQUENCY PBX WITH PMS INTEGRATION THROUGH PARALLAX

- Secondary Check-in/out
- Room Move and Room Swap
- Room Information
- Guest Information
- Room Trail Report
- Housekeeping Status Report
- Multilingual wake-up calls with snooze feature

KEY FEATURES

- 911 Emergency Notifications via Call, Email, SMS, Desktop Pop-up
- Set and Override Do-Not-Disturb (DND)
- Guest Caller ID with Parallax*
- Three-Way Calling and Conference Bridge
- Suite Feature
- Custom Music/Messages on Hold Interface
- Interactive Voice Response (IVR)
- Email Notification of Voicemail with Audio File Attachment
- Configurable Greetings/Pass Codes
- Precision voicemail included – guest & staff voice messaging with web interface
- Non-proprietary architecture
- Hardware agnostic - choose any handsets
- Feature-rich call accounting with analytical reports
- PMS integration with Parallax (included)

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FAQ'S

Q: IS FREQUENCY PBX AN ON-PREMISE OR HOSTED SOLUTION?

A: Frequency PBX can be deployed in both cloud and on-site. It's up to the property.

Q: DOES FREQUENCY PBX COME PRE-INSTALL ON PERCIPIA OWNED SERVER?

A: No. Frequency PBX can be installed in your existing cluster. We prefer VMware or Hyper V.

Q: CAN FREQUENCY PBX WORK WITH BOTH SIP AND ANALOG?

A: Yes, we can introduce analog gateways in your environment to run both SIP and Analog. No need to rewire your entire property.

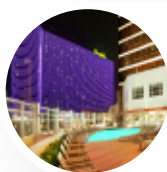## THE POSSIBILITIES ARE ENDLESS!

Frequency PBX delivers both a traditional and modern telephony system to your property. Whether your property is seeking a regular dial tone for each guest room or looking to make phone calls from in-room tablets. Frequency PBX is designed to adapt to new technologies.

Parallax hospitality gateway and Precision VM by Percipia are built into Frequency PBX for a fully featured hospitality telephony system. Parallax interfaces Frequency PBX into 99.9% of property management systems. While Precision VM seamlessly moves guest voice mailboxes from room to room.

Frequency PBX is hardware agnostic allowing properties to choose guest and administrative handsets of their choosing. Works with a wide variety of phones (IP and analog) including Polycom, Grandstream, Cetis, Vtech, AEI, Bittel, Cisco and more!
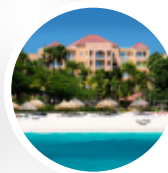
A FEW HAPPY CUSTOMERS

SERVER SPECIFICATIONS

Frequency PBX (1-500 Extensions)	Frequency PBX (More than 500 extensions)
CPU: 4 cores at 2.8	CPU: 4 cores at 2.8
RAM: 4 GB	RAM: 6 GB
HD: 80 GB	HD: 120 GB