PERCIPIA

HOSPITALITY SOLUTIONS

Custom designed to complement your IT eco-system Elevate your property or brand's message Enhance your guest experience Future-proof your investment



Parallax keeps your chosen Property Management System integrated at all times with your **Cisco** solution. When you upgrade either one, Parallax accommodates to save you from having to upgrade both!

HOSPITALITY SOFTWARE APPLICATION SPECIALISTS

For almost 20 years, Percipia has been the trusted provider of integrating customized solutions with **Cisco** solutions that also integrate with hospitality industry software with the unified communications industry

SOLUTIONS DEPLOYED GLOBALLY

Percipia's hospitality solutions are deployed globally and supported by Percipia on a 24/7 basis. Percipia offers around the clock options with unparalleled support.

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TECHNOLOGY AT Work For You 24/7

FUTURE-PROOFING YOUR HOSPITALITY TECHNOLOGY FOR TODAY AND TOMORROW

Percipia allows your hospitality property management system and your unified communications to always be in perfect harmony. Parallax by Percipia has been providing this integration for hospitality for over 20 years. In 2002, the very first ALL-VoIP **Cisco** hospitality solution with **Cisco** IP phones in the guest rooms utilized Percipia's Parallax PMS interface to achieve that harmony. Percipia has been at the forefront of hospitality and unified communications. Demand for new emerging technology integration tha continues to provide the desired "home away from home" experience for your guests is always a challenge for your IT Department. Delivering innovation for enhanced guest experiences is a complicated balancing act when at the same time trying to protect the property's data from increased over time security risks. Percipia's solutions both adhere to this delicate balancing act and enable increased protection and reliability.

PARALLAX-CERTIFIED PMS PARTNERS:

AGILYSYS VISUAL ONE & LMS AMADEUS CENDANT CENIUM FAIRFIELD PROPRIETARY GALAXY **HILTON ONQ** HOTELOGIX HYATT VACATION CLUB **INFOR INNKEEPER'S IQWARE** JONAS MAESTRO **MICROS OPERA** MSI **RESORT SUITE** SABRE **SKYWIRE** SMS SPRINGER-MILLER **STAYNTOUCH** TIMESHAREWARE **VISUAL MATRIX** WYNDHAM VACATION CLUB

...AND THE LIST KEEPS GROWING!

FLEXIBLE SOLUTIONS FOR YOUR HOSPITALITY NEEDS

PARALLAX PMS Interface

Unlock a comprehensive suite of features such as automated wake-up calls, guest check-in/out and housekeeping room status updates, all utilizing **Cisco** CUCM.

- Guest check-in/out
- Automatic welcome message at check-in
- Guest room change
- PMS text message notification
 & database synchronization
- Guest room swap & guest room change
- Set & override Do Not Disturb
- Automated wake up calls
- Reporting features for Housekeeping



PRECISION VM Hospitality Voice Mai

Precision VM delivers upgraded features to easily move mailboxes between rooms, swap mail boxes, archive messages, send voice mails via emails, and offer off-premise message retrieval – while staying completely cost-effective.

- Message-forwarding
- Email notification with audio file attachment
- Full mailbox reset for new staff user
- Visual message waiting indicator
- Off-premise voice mail access
- Password protection
- PMS text message notification
- Undelete guest messages
- User configuration password

INFORMANT CAS

Call Accounting Software

Developed for the Hospitality Industry, Informant CAS not only accounts and reports calls for guest rooms, but will monitor administrative calls as well. Informant CAS's robust reporting features allow you to dive into calls made within property, locally, and alert you on high-volume international calls.

- Identify peak hours & usage during peak times
- Measure & monitor staff productivity
- Receive notifications of inappropriate telephone use system wide
- Utilize call reporting & searchable archive of historical call data
- Perform carrier bill
 reconciliation in minutes
- Review organizational call detail reports for staff & departments

LATITUDE Mobile Application

Bring a perfect harmony between your desired mobile application, room controls, **Cisco** solution and your Property Management System (PMS). Latitude provides a fully customizable mobile guestroom application and content management system. Available on any industry- standard device in iOS or Android. Percipia's Latitude software can be repurposed onto existing devices already deployed.

- Digitize your hotel directory
- Complete third-party integration such as in-room control and workflow automation etc.
- Promote your services and amenities to increase revenue
- Include Clock and Radio functionality to streamline efficiencies

