



# PERCIPIA

## HOSPITALITY SOLUTIONS

Custom designed to complement your IT eco-system  
Elevate your property or brand's message  
Enhance your guest experience  
Future-proof your investment

# AVAYA



### PROPERTY MANAGEMENT SYSTEM INTEGRATION

Parallax keeps your chosen Property Management System integrated at all times with your **Avaya** solution. When you upgrade either one, Parallax accommodates to save you from having to upgrade both!



### HOSPITALITY SOFTWARE APPLICATION SPECIALISTS

For over 20 years, Percipia has been the trusted provider of integrating customized solutions together that also integrate hospitality industry software with the unified communications industry



### SOLUTIONS DEPLOYED GLOBALLY

Percipia's hospitality solutions are deployed globally and supported by Percipia on a 24/7 basis. Percipia offers around the clock options with unparalleled support.

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# PARALLAX-CERTIFIED PMS PARTNERS:

AGILYSYS VISUAL ONE & LMS  
AMADEUS  
CENDANT  
CENIUM  
FAIRFIELD PROPRIETARY  
GALAXY  
HILTON ONQ  
HOTELGIX  
HYATT VACATION CLUB  
INFOR  
INNKEEPER'S  
IQWARE  
JONAS  
MAESTRO  
MICROS OPERA  
MSI  
RESORT SUITE  
SABRE  
SKYWIRE  
SMS  
SPRINGER-MILLER  
STAYNTOUCH  
TIMESHAREWARE  
VISUAL MATRIX  
WYNDHAM VACATION CLUB

...AND THE LIST KEEPS GROWING!



*Avaya Vantage with Percipia  
Latitude integration*

## TECHNOLOGY AT WORK FOR YOU 24/7

### FUTURE-PROOFING YOUR HOSPITALITY TECHNOLOGY FOR TODAY AND TOMORROW

Percipia allows your hospitality property management software and your unified communications to always be in perfect harmony. Parallax by Percipia has been providing this integration for hospitality for over 20 years. In 2002, the very first ALL-VoIP hospitality solution with IP phones in the guest rooms utilized Percipia's Parallax PMS interface to achieve that harmony. Percipia has been at the forefront of hospitality and unified communications.

Demand for new emerging technology integration that continues to provide the desired "home away from home" experience for your guests is always a challenge for your IT Department. Delivering innovation for enhanced guest experiences is a complicated balancing act when at the same time trying to protect the property's data from increased over time security risks. Percipia's solutions both adhere to this delicate balancing act and enable increased protection and reliability.

# FLEXIBLE SOLUTIONS FOR YOUR HOSPITALITY NEEDS

## PARALLAX PMS Interface

Unlock a comprehensive suite of features such as automated wake-up calls, guest check-in/out and housekeeping room status updates, all utilizing **Avaya** IP Phones.

- Guest check-in/out
- Automatic welcome message at check-in
- Guest room change
- PMS text message notification & database synchronization
- Guest room swap & guest room change
- Set & override Do Not Disturb
- Automated wake up calls
- Reporting features for Housekeeping



## PRECISION VM Hospitality Voice Mail

Precision VM delivers upgraded features to easily move mailboxes between rooms, swap mail boxes, archive messages, send voice mails via emails, and offer off-premise message retrieval – while staying completely cost-effective.

- Message-forwarding
- Email notification with audio file attachment
- Full mailbox reset for new staff user
- Visual message waiting indicator
- Off-premise voice mail access
- Password protection
- PMS text message notification
- Undelete guest messages
- User configuration password

## INFORMANT CAS Call Accounting Software

Developed for the Hospitality Industry, Informant CAS not only accounts and reports calls for guest rooms, but will monitor administrative calls as well. Informant CAS's robust reporting features allow you to dive into calls made within property, locally, and alert you on high-volume international calls.

- Identify peak hours & usage during peak times
- Measure & monitor staff productivity
- Receive notifications of inappropriate telephone use system wide
- Utilize call reporting & searchable archive of historical call data
- Perform carrier bill reconciliation in minutes
- Review organizational call detail reports for staff & departments

## LATITUDE Mobile Application

Bring a perfect harmony between your desired mobile application, room controls, **Avaya** solution and your Property Management System (PMS). Latitude provides a fully customizable mobile guestroom application and content management system. Available on any industry- standard device in iOS or Android. Percipia's Latitude software can be repurposed onto existing devices already deployed.

- Digitize your hotel directory
- Complete third-party integration such as in-room control and workflow automation etc.
- Promote your services and amenities to increase revenue
- Include Clock and Radio functionality to streamline efficiencies

