

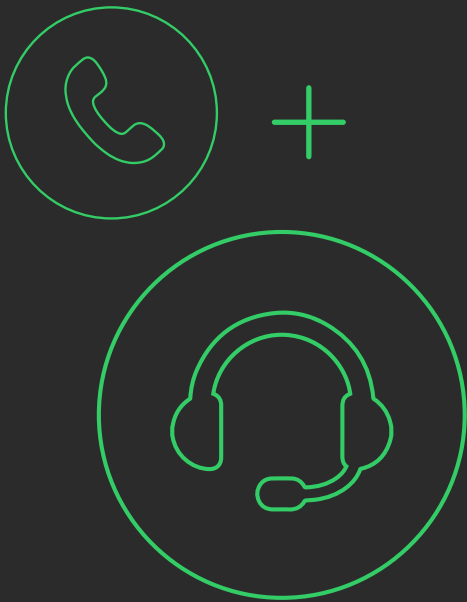
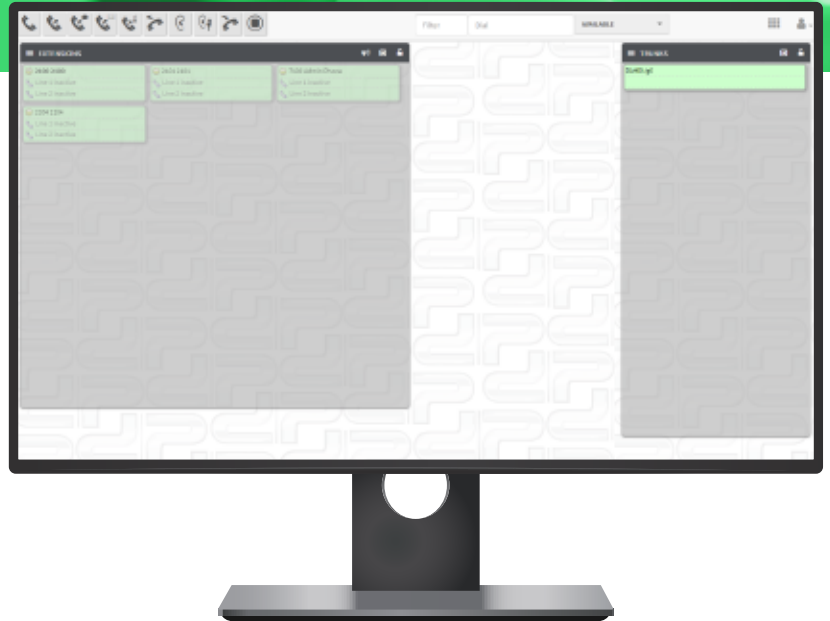
FREQUENCY OPERATOR

Operator Panel



WHAT IS FREQUENCY OPERATOR?

Frequency Operator allows you to view specific activity on your PBX, such as who is on a call, length of calls, which calls are on hold, calls in queue, and much more. Through your web browser, you have the power to control, listen/whisper, monitor, and transfer phone call activity. Whether you're a receptionist, supervising a call center, or an end user, Frequency Operator has features that will boost efficiency and keep you organized.



KEY FEATURES

- Transfer
- Record calls
- Listen & Whisper
- Manage/listen to voicemail
- Visual Phonebook
- Caller ID & Timer
- Call history
- View held calls & presence information
- Mute/Unmute member
- Invite external numbers
- Pickup parked calls
- Privacy option

FREQUENCY OPERATOR

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FAQ'S

Q: CAN FREQUENCY OPERATOR MANAGE MULTIPLE PROPERTIES?

A: Yes, Frequency Operator can handle multiple telephony systems into one centralized operator panel.

Q: WHY SHOULD HOTEL OPERATORS USE FREQUENCY OPERATOR?

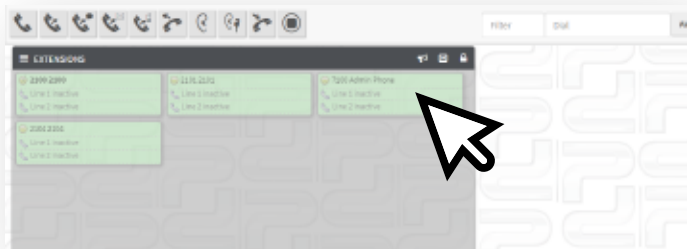
A: Frequency Operator is a crucial piece of software to streamline call center operations. Being able to quickly view all telephony activity in real-time is essential to offer your guest that special guest experience.

Q: IS THE SOFTWARE EASY TO USE?

A: Frequency Operator was designed to be intuitive, dynamic, and efficient. Any seasoned or new operator will be able to quickly learn Frequency Operator's skills.

THIS WEB-BASED SOFTWARE IS IDEAL FOR VIRTUAL CALL CENTERS.

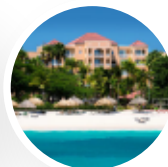
It is accessible via individual user logins, with an administrator controlling permissions for each user. In addition, it allows for multiple plugins, enabling you to customize/expand Frequency Operator to suit your needs.



HAPPY CUSTOMERS



DELTA DOWNS
RACETRACK • CASINO • HOTEL
BOYD GAMING



DIVI RESORTS

SERVER SPECIFICATIONS

Frequency Operator runs on Frequency PBX Machine

Frequency PBX
(1-500 Extensions)
CPU: 4 cores at 2.8
RAM: 4 GB
HD: 80 GB

Frequency PBX
(More than 500 extensions)
CPU: 4 cores at 2.8
RAM: 6 GB
HD: 120 GB

